

CHART 4

New Jersey Trouble Ticket Status - July 2001 through October 2001

Solved in 3 Business Days	Solved in More Than 3 Business Days	Not Solved
%	%	%
60.00%	27.37%	12.63%

ine, July, August
10/29/01

Total not Solved in 3 Business Days
%
40.00%

